



Kaleidoscope Family Solutions Inc.
Crisis Intervention & De-escalation - Training Module Post- Test

Name: _____ Date _____

1.) When going into a client's home for the first time, what are 4 things you would need to pay attention to in order to maintain safety:

- 1.) _____ 2.) _____
3.) _____ 4.) _____

2.) What are the 4 categories of factors used when assessing crisis?

- 1.) _____ 2.) _____
3.) _____ 4.) _____

3.) What do you do in the 3rd stage of assessing a crisis?

4.) Read the following scenario and answer the questions below:

You are a TSS worker going to meet with your client Joey for your 4th visit. Joey is 10 years old and has Autism. Joey lives at home with his mother and 5 year old younger brother. When you arrive at the home, you see that Joey's younger brother is playing video games in the living room. His mother is cooking dinner and Joey is sitting in the living room watching his brother play games while he reads a book. Joey is non- verbal and when you walked in he got up and started over to his brother and took the controller from his brother and started to scream and flap his hands. He then started to bang his head against the wall.

a.) What were the possible triggers?

b.) How would you respond based upon the crisis intervention model?

c.) What are the behaviors?

d.) What would be a least restrictive means to manage the situation?

